



## CASE STUDY

# Expense Report Tracking & Management



### Company

A global business that provides services and solutions covering temporary staffing, permanent placement, career transition, and talent development.



### Challenge

Even recent innovations in expense tracking and management didn't answer the needs of complete mobile enablement for the Client, who had hundreds of employees globally.



### Solution

V-Soft Digital developed a cloud-based ServiceNow solution with a lightweight mobile app that was fully integrated into their existing systems in order to capture expenses painlessly.



### Result

This newly streamlined process of submitting expense reports using existing platforms like DocuSign is not only making the company greener by removing paper trails, but it resulted in a 54% improvement on turnaround time for approvals (going from 30 days to 14). It also enables employees to submit their expenses at any time from anywhere while being completely expense compliant.

*"[Expense Report Tracking & Management] does everything you would hope an app would do: put more time in your day."*

- Executive Vice President

Reduction in  
turnaround

**54%**

## TECHNOLOGY APPLIED

ServiceNow ITOM

